COUNTY OF SAN DIEGO
DEPARTMENT OF ANIMAL SERVICES
SHELTER SERVICES
Customer Service Survey

HOW ARE WE DOING?

You can help us improve our shelter services by taking a moment to answer the following questions. Please download this form, fill it out and mail it back to us at the address below. Your comments will help us provide superior customer service. Thank you for your time.

Please check one:

County Animal Shelter
2481 Palomar Airport Road
Carlsbad, CA 92011

County Animal Shelter
5821 Sweetwater Road
Bonita, CA 91902

Date of your visit: _____ _____
Month/Day/Year Time

		Excellent	Satisfactory	Unsatisfactory	Not Applicable
Please rate the level of service provided by clerical staff.	Was service provided promptly?				
	Was the staff courteous?				
	Was the staff knowledgeable?				
Please rate the level of service provided by animal care staff.	Helpfulness				
	Courtesy				
	Knowledge				

Was the shelter easy to find? Yes _____ No _____

Were the services were available at convenient times? Yes _____ No _____

Were the services were available on convenient days? Yes _____ No _____

Comments/Suggestions:_____

_____

_____

(Optional) **Name**:_____ **Phone**:_____

Completed surveys may be left at the shelter front counter or mailed to:
County of San Diego
Department of Animal Services
5821 Sweetwater Rd
Bonita, CA 91902
Thank you ☺